We welcome you and your students to the Norton Simon Museum. Before your visit, it is important that your students understand the appropriate conduct that will be expected of them. The following Museum guidelines exist not only for the protection of the artwork, but also for the enjoyment of all patrons visiting the Museum. Please review them with your students and chaperones. We thank you for your cooperation and interest in the Norton Simon Museum and wish you a wonderful visit.

To preserve the intimate experience for all Museum patrons, reservations are required for all school/youth groups. There is no admission fee for students, teachers and adult chaperones escorting school groups. Available reservation times begin at 12:00 p.m. on Monday, Thursday, Friday, Saturday and Sunday. Self-conducted tours must always yield to gallery tours conducted by the Norton Simon Museum staff.

Chaperones
Teachers and adult chaperones are responsible for the students’ conduct and adherence to rules of proper behavior in the galleries. Chaperones should read and understand all of the Museum guidelines listed below and enforce them throughout the visit. Groups without adequate adult supervision will not be permitted to enter the Museum. Failure to adequately supervise your students may result in your group being asked to leave the Museum. Students must be organized into groups of fifteen or smaller with the appropriate number of chaperones (see ratio below) and proceed through the galleries in an orderly fashion. Please avoid blocking stairways and passageways between galleries. At no time may students be left unattended in the galleries. Surplus staff, beyond chaperones, such as bus drivers, will not be admitted as part of the group.

School and youth groups are required to have:
- Under 6th grade  1 adult for every 5 students
- 7th – 9th grade  1 adult for every 8 students
- 10th – 12th grade  1 adult for every 10 students

Please remind your students and chaperones:
- Touching the art is not permitted.
- Stay with their group at all times.
- Speak quietly while in the galleries.
- Be considerate to other Museum visitors.
- No gum chewing, food or beverage.
- Write in the galleries with pencils only; no ink pens or markers.
- Leave all bags, backpacks, food, drinks and non-essential items at school or on the bus.
Large Parcels/School Bags
Please leave backpacks, school bags, and lunchboxes at school or on the bus. All umbrellas, backpacks, bags or purses that must be brought into the Museum over 11 x 15 x 6 inches must be left in the Coat Check by the Admissions desk and retrieved before the Museum closes. Backpacks and carriers of any size may not be worn in the galleries. Please note that all items brought into the Museum are subject to search; all nonessential items should be left at school or on the bus.

Photography
Visitors are permitted, for private and noncommercial use only, to take non-flash photography of the permanent collection galleries and sculpture garden. Videotaping is also allowed in these areas. In the Museum, tripods and selfie-sticks are not allowed. Works of art on loan from private collections or other institutions may not be photographed or videotaped. The gallery label will indicate if the object is on loan. Photographs and videos may not be reproduced, published, distributed, transferred or otherwise commercially exploited without express written permission from the Norton Simon Museum’s Office of Rights & Reproductions.

Sketching and Copying Works of Art
Museum visitors are permitted to sketch works of art provided they use dry mediums only. Oils, acrylic, watercolor or other wet mediums are not permitted. Sketching must take place in a location that does not obstruct an entrance or exit and does not obstruct the view of the artwork or compromise the safety or security of the artwork or of other visitors. Equipment such as stools, chairs and easels are not permitted.

Picnics and Lunch
If you are interested in purchasing boxed lunches, you must pre-order them from our Garden Café by calling Patina Restaurant Group at (626) 844-6970 at least 2 weeks in advance of your tour date. The Garden Café can provide pre-ordered boxed lunches for 20–60 guests. If you plan to buy lunch at the Garden Café but do not wish to purchase the boxed lunches, please call the Garden Café to let them know the size of your group, so that they can prepare accordingly. The Garden Café can seat up to 50 guests, but seats cannot be reserved for your group. For larger groups, lunches may be taken from the Museum to a local picnic area. Outside food, beverages, candy and chewing gum are not permitted on the Museum grounds. Please see the enclosed map of local parks for picnicking options. The closest park within walking distance is Defender’s Parkway, a ½-acre grassy lawn on the southwest corner of Orange Grove and Colorado Blvd. If you would rather drive to one of the larger parks with more extensive facilities, call (626) 744-7195 to reserve picnic benches at Central or Memorial Park.

Transportation
Buses must unload on Colorado Boulevard; two-hour street parking is free where available. If you plan to arrive by public transportation, take the Gold Line to Memorial Station. From Memorial Station, walk one block south to Colorado Boulevard and board the #10 Pasadena Transit Bus. You can also walk to the Museum from Memorial Station (approximately 10 minutes). More information on the A Line is available at www.metro.net; information on Pasadena Transit is available at http://cityofpasadena.net/pasadena-transit, or by calling (626) 744-4405.